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THE EFFECT OF PREPARATION OF DENTAL CLINICS BASED ON DENTIST'S SATISFACTION: APPLIED STUDY ON DENTAL CLINICS IN PRIMARY HEALTH CARE CENTRES AT MINISTRY OF HEALTH IN JEDDAH

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he current study focuses on the preparation of dental clinics based on dentist's satisfaction in primary health care centres at the Ministry of Health in Jeddah, KSA. The focus of the present study was to measure the satisfaction of dentists based on the following five elements: The extent of the required equipment in dental clinics; frequency of periodic maintenance; the availability of materials for dental procedures; the availability of trained dental professionals in the dental clinics and the knowledge of dental assistants in running dental devices. To achieve the objectives of the study, the researcher used a descriptive analytical method, also the use of a questionnaire which was composed of two parts: The first section profiled members of the study sample and the second section consists of six axes, where each axis is associated with one of the questions of the study. The study was applied to all dentists in health care centres total of 92 dentists. Among the most crucial results of the study showed the dissatisfaction of dentists with the equipment required in dental clinics, frequency of periodic maintenance and the availability of trained dental professionals. There was a case of medium satisfaction towards the availability of the necessary materials for dental procedures and the knowledge of dental assistants in running dental devices. One of the main recommendations of the study is the need for providing modern instruments and equipment in the dental clinics of primary health care centres. Maintenance work providing regular maintenance of dental services, work on the provision of financial resources to provide the necessary materials for dental procedures and work to provide adequate number of specialists and dental hygienist.

BIOGRAPHY

Faisal Abduljawad has completed his BDS (Bachelor's in Dental Surgery) from King Abdulaziz University in 2018. He is currently completing his internship year. His relevant field of interest is Endodontics. He has presented his research in the Big Bang Endodontics Course Level II held in Jeddah Saudi Arabia.

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