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**Private service providers perspective on patient safety in India****Shubhang Arora**

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Private service providers are embedding a culture of following the International Patient Safety Goals setup by JCI through a strong mechanism of Induction & Refresher Training. All patients are identified by two identifiers before administering any medication or blood & blood components, taking blood samples or before performing any procedure or treatment. Effective Patient communication is fundamental to providing prompt focused care. Private service providers in India have implemented mechanisms like Read back of verbal orders, documenting critical results of lab tests and diagnostic procedures, medication reconciliation and effective clinical handovers to warrant optimal treatment. Improving the safety of High risk medications is another key element of patient safety. Private service providers in India have mandated labelling of all medications, secure storage and medication order review of all high risk medications. Double lock storage, validated prescriptions of narcotic drugs, separate storage of LASA drugs and 10 rights of Medication administration are other measures taken to ensure medication safety Hospitals in India have a protocol for preventing Wrong Site, Wrong Procedure and Wrong Person Surgery by implementing Safe surgery Safe procedure checklist for all invasive procedures. Healthcare associated infections (HAI) are a global challenge

which is then effectively addressed by healthcare providers in India by compliance to Universal Precautions, regular hand washing, evidence based practices to prevent HAI's, along with strict observance to Antibiotic Policy. A hospital is home to a lot of people with inability to perform activities of daily living, like new born and elderly patients. Private hospitals in India have taken a host of measures like use of patient safety gears, patient and attendant education on use of safety measures to improve patient outcomes.

**Speaker Biography**

Shubhang Arora is an Executive Director of Yashoda Hospitals is managing a chain of Three super speciality hospitals with a total of 750 beds and a staff of 1700 medical and support professionals. He has expertise in setting up and managing covid-19 wards in Yashoda Hospitals. He is focused on expansion and modernization of Pathological laboratories, pharmacies & diagnostic services and also heads the Materiovigilance (MvPI) and Pharmacovigilance (PvPI) Unit of the hospital which is representative of the Materiovigilance and Pharmacovigilance program of India. He has been honored as an unsung hero in fight against COVID-19 in Asia. He is the Co-chair of Healthcare Committee of The Indo-American Chamber of Commerce and Health and Wellness committee of ASSOCHAM.

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