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Let's fly Anaesthesia Airline-Working is fun; your safety is our priority

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“Your safety is our priority” describes a culture system that prevents harm to patients by: Let's take a look at some ways we can foster patient safety through creative culture change and innovative teaching approach to our organization. Establishing a culture that promotes safety for health care professionals, organizations, and patients; eliminating errors & learning from errors that occur.

The fear of anaesthesia by patients undergoing surgery is real and can be traumatic. The Journey throughout the Operation carries calculated risks to both surgeons and patients. Rendering anaesthesia to infants and children are different from managing adult patients.

“Let's fly anaesthesia airline- Working is fun” the concept simulating working in Anaesthesia Department in hospital being similar to flying in an airplane.


Healthcare professionals and patients can work together to improve patient safety to ensure a higher quality of care, reduce medical errors, and refocus on supporting good health and well-being.

Outcome implementing “Let's fly anaesthesia airline-Working is fun” has definitely improve our performance overall achieving our Clinical Key Performance Indicators (KPI). More importantly the morale, attitude and communications among staffs has greatly improved.

Speaker Biography

Zaininah Mohd Zain is a highly professional Public Health Consultant. She was the longest serving Director of Hospital Kuala Lumpur. She graduated with MBChB Alexandria University, Egypt in 1982 and specialized with master's Health Services & Hospital Management, South Banks University, London. UK in 1996. She was the 1st Malaysian to receive prestigious the Dr Farndale Award 1996 from South Banks University, London, UK. She was gazetted as Public Health Physician by Ministry of Health, Malaysia in December 2003. A NIOSH Certified Medical Impairment Disability Assessor in May 2005; became MSQH Surveyor in 2009 and Lead Auditor in MS ISO 9000-2000 in 2010. She became Certified Talent Competency Professional (CTCP) Asian Regional Training & Development Organization International (ARTDO) in July 2012. She successfully completed MBA in Leadership, Singapore in 2015 and Masterclass in Finance Modelling, Melbourne in 2016. She is the recipient of the Women Leadership 2015 Golden Tigers Award.

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