Pharmacy ethics and patient confidentiality: upholding professional standards.

Katrina Queddeng*

Department of Clinical Pharmacy, Jordan University of Science and Technology, Irbid, Jordan

Introduction

In the ever-evolving landscape of healthcare, pharmacists play a vital role in ensuring patient safety, well-being, and access to medications. As healthcare professionals, pharmacists are bound by a code of ethics that guides their conduct and decision-making. Among the fundamental principles that form the bedrock of pharmacy practice, patient confidentiality stands tall as a crucial aspect. This essay explores the significance of pharmacy ethics and the imperative of safeguarding patient confidentiality in upholding professional standards in the pharmacy profession. Pharmacy ethics, a branch of applied ethics, revolves around the moral principles and values that govern the conduct of pharmacists in their interactions with patients, colleagues, and the healthcare system [1].

Ethical guidelines in pharmacy emphasize the importance of integrity, respect, empathy, and responsibility in providing pharmaceutical care. Pharmacists have a duty to prioritize the well-being and best interests of their patients, ensuring that their decisions are always driven by patient welfare rather than personal gain. This ethical framework forms the foundation upon which all professional practices in pharmacy must be built. One of the cornerstones of pharmacy ethics is the principle of patient confidentiality. Patient information, including medical conditions, prescriptions, and other personal details, is considered highly sensitive and must be treated with utmost discretion [2].

Maintaining patient confidentiality not only safeguards the patient's privacy rights but also fosters trust between the patient and pharmacist. This trust is essential for open communication and collaboration in healthcare decision-making, enabling the pharmacist to better understand the patient's needs and tailor treatment plans accordingly. Pharmacists are bound by legal and ethical obligations to protect patient information from unauthorized access, use, or disclosure. In the digital age, where patient data is stored electronically and transmitted through various systems, pharmacists must implement robust security measures to prevent data breaches and protect patient confidentiality [3].

This may include utilizing secure electronic health record systems, regular staff training on data privacy, and strict protocols for handling patient information. In some cases, the principle of patient confidentiality may be challenged, especially when concerns related to public health or safety arise. However, even in such situations, pharmacists must adhere to established ethical frameworks and legal guidelines. Balancing the duty of patient confidentiality with the responsibility to protect public health requires careful consideration and, if necessary, collaboration with other healthcare professionals and authorities to ensure the most appropriate course of action is taken. In conclusion, pharmacy ethics and patient confidentiality are inseparable elements of the pharmacy profession, reflecting the commitment to maintaining the highest professional standards [4].

Pharmacists serve as advocates for their patients, ensuring that their health needs are met while upholding their right to privacy and confidentiality. By adhering to ethical guidelines and safeguarding patient information, pharmacists contribute to a patient-centered healthcare system that prioritizes the well-being and dignity of those they serve. Upholding these principles not only preserves the integrity of the pharmacy profession but also reinforces the bond of trust between pharmacists and their patients, fostering better health outcomes and improved patient satisfaction [5].

Conclusion

Pharmacy ethics and patient confidentiality are vital pillars of the pharmacy profession, setting the standard for compassionate and responsible patient care. Upholding professional standards in pharmacy requires strict adherence to ethical principles and a steadfast commitment to maintaining patient privacy and confidentiality. By prioritizing patient welfare and safeguarding sensitive information, pharmacists play a critical role in building a healthcare system that places patients at the center of care. Through continuous education and awareness, pharmacists can navigate the complexities of healthcare while ensuring the highest level of ethical conduct, thereby solidifying their position as essential healthcare providers in society.

References

- 1. Logar T, Le P, Harrison JD, Glass M. Teaching corner: "first do no harm": teaching global health ethics to medical trainees through experiential learning. J Bioethical Inq. 2015;12:69-78.
- 2. Radley A, de Bruin M, Inglis SK, Donnan PT, Dillon JF. Clinical effectiveness of pharmacy-led versus conventionally delivered antiviral treatment for hepatitis

^{*}Correspondence to: Katrina Queddeng, Department of Clinical Pharmacy, Jordan University of Science and Technology, Irbid, Jordan, E-Mail: mqkatrina.@rina.edu

*Received: 28-July-2023, Manuscript No. AAJCRP-23-108782; Editor assigned: 29-July-2023, PreQC No. AAJCRP-23-108782 (PQ); Reviewed: 14-Aug-2023, QC No. AAJCRP-23-108782; Revised: 17-Aug-2023, Manuscript No. AAJCRP-23-108782 (R); Published: 29-Aug-2023, DOI:10.35841/aajcrp-6.4.160

- C in patients receiving opioid substitution therapy: a study protocol for a pragmatic cluster randomised trial. BMJ open. 2018;8(12):e021443.
- 3. Saba M, Diep J, Bittoun R, Saini B. Provision of smoking cessation services in Australian community pharmacies: a simulated patient study. Int J Clin Pharm. 2014;36:604-14.
- 4. Sigona N, Williams KG. Driving under the influence, public policy, and pharmacy practice. J Pharm Pract. 2015;28(1):119-23.
- 5. Kieser M, Feudo D, Legg J, et al. Accommodating Pharmacy Students With Physical Disabilities During the Experiential Learning Curricula. Am J Pharm Educ. 2022;86(1).